## III-Stenograph.

Stenograph feels passionately that we have a responsibility to support the stenographic court reporting industry. For more than 80 years we have been serving this market and we will continue to be serving it 80+ years from now.

- We continue to invest heavily in our industry-leading writer, Luminex II<sup>®</sup>, and software, CATalyst<sup>®</sup>, and CaseViewNet<sup>®</sup>.
- We have recently doubled the number of engineers working on future writer development and enhancements.
- In the near future we will be releasing CATalyst Version 21.5 and we are committed to continuous releases on an ongoing basis.
- We are developing and will soon release CATalyst Proof It, which will provide the benefits of Automatic Speech Recognition (ASR) for Stenographers, improving efficiency up to 40%.
- We continue to have a dedicated stenographic solutions sales, manufacturing, engineering, and technical support teams.
- We recently <u>announced</u> a partnership integrating CaseViewNet with vTestify, a video-conferencing provider, providing an integrated solution for stenographic reporters, allowing them to use CaseViewNet directly from the vTestify window during remote jobs.
- We are dedicated to growing the number of stenography students entering the market and graduating from school.
  - Earlier this year, Stenograph donated \$50,000 and 50 writers to Project Steno.
  - Stenograph also supports NCRA's A to Z program.
  - Stenograph offers scholarships to deserving stenographic court reporting students through our Robert T. Wright and Milton H. Wright Scholarships.
- We donate hours of training at the NCRA national conference as well as other associations such as CCRA, MCRA, USCRA. In addition, we have donated free training to court reporters and court reporting schools.
- Our dedicated Technical Support Team works to quickly resolve issues using a variety of communication tools to fit your needs.
  - Phone system enhancements designed to reduce call time 35%.
  - Improved <u>Solution Center</u> allowing easy access to technical documents, downloads, and articles.
  - Introduction of Bella Chatbot to further reduce the time to provide answers to common questions including those found in our Solution Center.