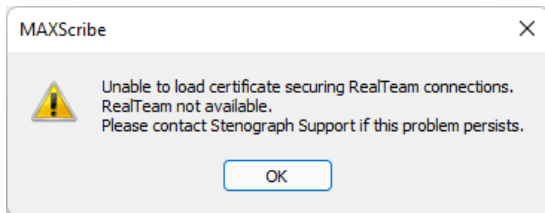


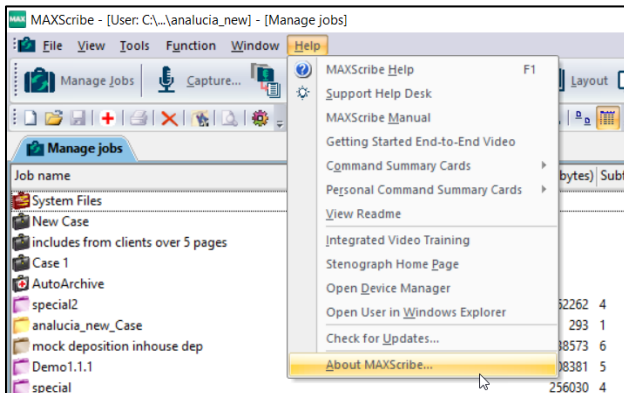
We identified an issue that occurs to MAXScribe users when they launch RealTeam™ and they completed the update to version 1.1 through the full installation available for download via our website. These users will receive the following error message when they attempt to launch a RealTeam™ session:



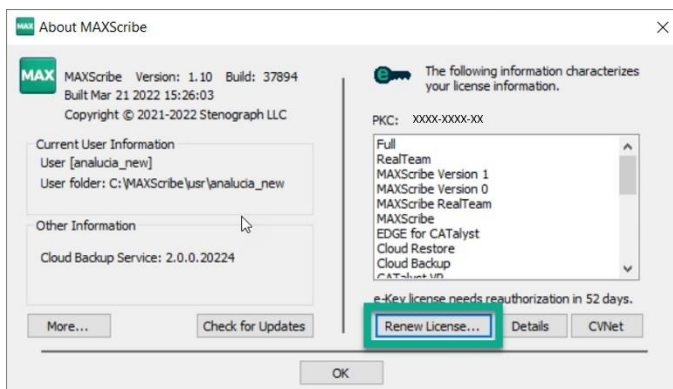
This issue does not impact users who update through Help>Check for Updates within the MAXScribe software.

Users will need to renew their eKey license to use RealTeam by following a few simple steps.

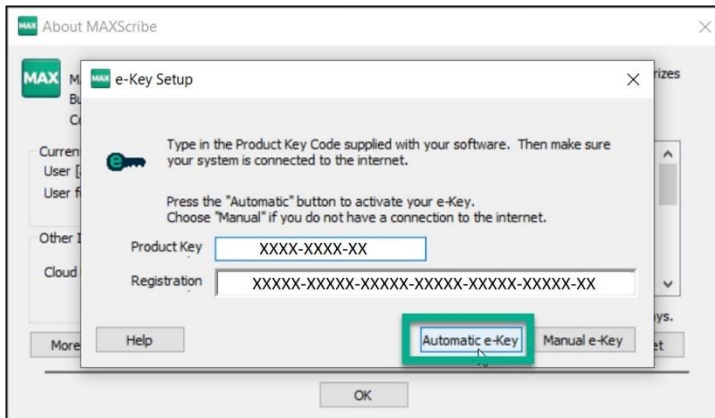
1. With MAXScribe open, navigate to **Help>About MAXScribe**



2. From the pop-up, select **Renew License**



3. Follow the directions on the pop-up and make sure you are connected to the internet, then select **Automatic e-Key**



4. Once your e-Key renews, you will be able to use RealTeam!