

Loyalty FAQs

Is there a cost to join the Stenograph Loyalty Program?

No, the program is *free* to join!

Can an agency join the Loyalty Program?

The Stenograph Loyalty Program is only open to individual reporters.

How can I join the Loyalty Program?

To join the Stenograph Loyalty Program, reporters must have an APEX Profile.

Reporters can join on APEX or through CATalyst v21.5. Connect to APEX, and within your profile, click to join the Loyalty Program.

Do I need to be on CATalyst to enjoy the benefits of the Stenograph Loyalty Program?

No, CATalyst reporters will have more integration and more opportunities to earn points, but the Stenograph Loyalty Program can be accessed directly within APEX and used by non-CATalyst reporters.

How do I earn points?

You can earn \$10 in points (1000 points) just for enrolling in the Loyalty Program. You will also earn \$2 in points (200 points) for every job that you complete through APEX. The purchase of CATalyst or renewing an Edge support plan will earn 1% of the purchase price back in points.

How do I use my points?

Redeeming your points is easy! Simply call customer service to complete your order. The Customer Service Representative will review your loyalty account and apply the appropriate points to the order.

100 points are equal to \$1 that you can redeem on Stenograph products and services.

What can I use my points towards?

Points can be used towards the purchase of all products sold by Stenograph. This includes writers, software (like CATalyst and CaseViewNet), and contracts (Edge, Endurance). You cannot use points towards products sold through Bella's Boutique.

Do points ever expire?

Yes, points expire if a customer is inactive for 2 years. Inactive means a customer has had no points earning action. If a customer is active and earning, their points will not expire.