

## ASCEND FAQ

### Q. Can I earn CEUs at *Ascend Training by Stenograph*?

A. Sometimes, but not for the material in the Videos/Webinars or Live Q&A space. There's a very good reason why we can't currently offer CEUs for this material.

One of the biggest problems that people have with making a habit out of regular software training is the amount of time required by the learner. When classes are designed to be eligible for CEUs, they have to be lengthy to make them credit-worthy: 1 full hour for every .1 CEU. But often, you don't have time to sit for a full hour, let alone dedicate MORE time than that to learn something you really need to learn. While you need CEUs, you also need a place to get a quick answer to a quick question. Plus, being able to focus on what you need to learn exactly when you need to learn it, rather than waiting for a particular date and time for a class to occur, is a lot more convenient and practical for actually learning and using information. It doesn't, however, fit in well with the CEU-earning requirements, which require a commitment to a lengthy agenda and a lot of advanced planning!

If CEUs are a priority for you when you learn CATalyst, you should definitely contact a [Certified Independent Training Agent](#) for a tailored, custom agenda for which you can also earn CEUs. Another great idea is to join [STAR](#) - they offer wonderful CEU-earning opportunities (including some classes that I teach!).

You can also earn CEUs here on Ascend in two ways: Premium Events and Premium Courses.

#### **Premium Events:**

Every 5-8 weeks, I offer a 90-120minute webinar on a Saturday late morning/early afternoon for an extra \$20 (for each event), which offers the opportunity to earn 0.15 - 2.0 CEUs (depending on the topic). You must attend the Premium Event webinar at the time it is given and take a brief quiz at the end of the webinar to obtain the documentation you can submit to NCRA for national CEU credit. FYI, the NCRA application submission fee is *not* included in the purchase price, and Individual state credit is not available.

If the topic of the Premium Event webinar interests you but you don't care about getting the documentation for CEUs, you can purchase and attend or watch the video immediately after the event, or you can wait for 90 days after the event, pay nothing and get access to the video at that time.

#### **Premium Courses:**

You can purchase courses (fees range from \$50-100) that contain a collection of videos and a test on a particular topic. You are required to watch each video in its entirety and then pass a test with a score of 70% or higher. When you complete the course, you earn a certificate that can be submitted to NCRA for CEUs.

**Q. I'd love to attend the next webinar (or Live Q&A session), but I'll be working. Will it be available at another time?**

A. All webinars and Live Q&A sessions are recorded and can be watched at any time. While you are a member of Ascend, you have access to ALL of the recordings. The recordings of each webinar and Live Q&A session is edited and includes a time-referenced content guide to ensure that you can quickly search for and fast forward to the portion of the session that interests you. The goal of Ascend is to make it as convenient as possible for members to get the content they want and need.

#SiteInformation