



ROBIN L. MERKER, RPR, FPR

Freelance Court Reporter

STENOGRAPH CERTIFIED INDEPENDENT TRAINING AGENT
(561) 309-6493 • RLMerker@att.net • (800) 323-4247 ext. 3791

PRODUCTS THAT ROBIN TRAINS:

Case CATalyst Professional, Case CATalyst Edit, Case CATalyst Student, CaseViewNet

Robin has real-world experience with Case CATalyst and CaseViewNet.

TRAINING METHODS AVAILABLE:

In-person

SPECIALTIES:

Student or basic training. Advanced including indexing/dictionary work. I love to see reporters working smarter not harder and Case CATalyst can definitely assist with that.

WHEN YOU TAKE TRAINING WITH ROBIN, YOU CAN EXPECT...

"... complete attention, unlimited email support."

TESTIMONIALS:

"Robin is incredibly knowledgeable about the software. She knows it inside and out. I think she has the entire Case Catalyst manual tattooed on the inside of her eyelids. It's extremely rare she doesn't know how to do something, but it's not an issue because she will immediately find out. Robin's knowledge of the software is extremely helpful and greatly appreciated by those lucky enough to meet with her." *Joyce Bluteau, RPR, FPR*

"When I first moved to Florida back in 2010, I was given the name of Robin Merker by a fellow reporter to help train me on Case Catalyst. At the time, I had been on another software. Robin's knowledge and understanding of the Case Catalyst software, along with her teaching style and patience, were instrumental in my smooth transition from one software to another. Since that time, and over the years, Robin has taught me the many features in Catalyst that have helped me save time and allowed me to do my job as successfully and expeditiously as possible. Robin truly is a teacher, and her enthusiasm and knowledge is contagious." *Paula McGuirk, RPR, FPR, CSR (RI)*

"I wanted to thank you again for yet another great training session. I feel like I learned so much this weekend! I also feel like I have a pretty good shot at actually remembering a lot of it and helping my efficiency! Thank you also for putting up with our/my Tourette's-like shouting out syndrome. You are beyond patient with us and I love you for it! Lisa Boyd and I are going to figure out some dates to run by you for the index training soon. Can't wait to learn it! You are appreciated, my wonderful trainer! Have a great summer and enjoy your travels!" *Lisa Smith*