

JILL SUTTENBERG

Freelance Court Reporter STENOGRAPH CERTIFIED INDEPENDENT TRAINING AGENT (516) 729-9499 • CaseCATalystTraining@gmail.com • (800) 323-4247 ext. 3745

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PRODUCTS THAT JILL TRAINS:

Case CATalyst Professional, Case CATalyst Edit, Case CATalyst Student, and CaseViewNet

Jill has real-world experience with Case CATalyst, DropBox, TeamViewer, and RealLegal.

TRAINING METHODS AVAILABLE:

In-person Remote (via GoToMeeting)

SPECIALTIES:

Primarily one-on-one training services. I particularly enjoy teaching keyboard mapping, macros and accelerwriter creation in addition to customizing *Brief lt* to work for YOU and the way you write. This may include dictionary maintenance.

WHEN YOU TAKE TRAINING WITH JILL, YOU CAN EXPECT...

"...When you take training with me you can expect me to give you personal attention. I am not a One-Size-Fits-All trainer. There are multiple ways to accomplish the same features. What works for me may not work for you. I love teaching Case CATalyst features because of the look of excitement when a small feature works for YOU and YOU get excited to see it in action, then I know I have made your job easier."

TESTIMONIALS:

"I met Jill during the NCRA convention in NYC a few years ago. I was inspired by some of the seminars I attended and decided it was time to learn auto-indexing. I hired Jill as a trainer and she changed my life. Those 300-page jobs are stressful enough without having to worry about the extra hour or two it will take to complete an index of 50 exhibits. Jill has imparted her vast knowledge of Case CATalyst on many occasions, teaching me to help myself and enabling me to spend my time in the most prudent way possible. She always makes herself available,

especially during those times on the job when something out of the norm occurs, panic sets in and my first thought is to contact Jill, who invariably rescues me. I know Jill has many clients, but I always feel she is my "personal trainer" and will be forever grateful for her ability to teach an "old-timer" new tricks in a comprehensible way." *Elizabeth Tobin, RPR*

"Jill Suttenberg is an extremely knowledgeable and experienced trainer. Because Jill is also an experienced court reporter, she really understands how everything should work and the problems and anxieties that go along with some of us reporters like myself who are not the greatest with new technology. Not only is Jill very good at what she does but she does not abandon you after training. She's always there to help you, like when you get a new laptop and have to transfer the program, for instance. Anyway, I highly recommend Jill as a trainer for Stenograph." Francine Mazoff

"Thank you sooo much for all the kind assistance you always give to everyone not only on this page but also in other reporter/scopist forums, Miz Jill. Even if it is "your job," you always go above and beyond to help all of us, and you do so clearly, concisely, and with a GREAT attitude, and you are always eager to assist. I know I speak for more than myself when I say, "Thank you for a job so very well done!" Just wanted you to know your extra efforts on our behalf are noticeable, appreciable, and very evident. Again, thanks for sharing so much of your knowledge, AND yourself, Miz Jill. It means far more than you could ever know, and bless you most generously for that! I respectfully ask that you please forward this post to your superiors, as they DESERVE to know their trust in you to do all you do is both well placed AND well founded. I ask other users here who agree with me to hit "Like," so Jill's bosses will know this is not just my personal view of her." Bea Arr