



## GRACE MOLSON

Scopist | Proofreader | Transcriptionist

STENOGRAPH CERTIFIED INDEPENDENT TRAINING AGENT

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ext. 3728



### **PRODUCTS THAT GRACE TRAINS:**

Case CATalyst Professional, Case CATalyst Edit, Case CATalyst Student, and CaseViewNet

*Grace has real-world experience with Case CATalyst, Express Scribe, and CourtSmart.*

### **TRAINING METHODS AVAILABLE:**

In-person

Remote (via GoToMeeting)

### **SPECIALTIES:**

Small Group Trainings, Large Group Trainings, Remote One-On-One Trainings, Remote Seminars - Basic to advanced - Realtime - CaseViewNet - Every Feature of Case CATalyst

### **WHEN YOU TAKE TRAINING WITH GRACE, YOU CAN EXPECT...**

"...to receive personal attention targeting your particular needs, taking you to the next level."

### **TESTIMONIALS:**

"I recommend Grace Molson for the following reasons: Being a stenographer herself, she understands how bad entries can get in a dictionary and system, but she knows Case CATalyst inside and out and has been able to troubleshoot problems that I've worked around for years. She's a great motivator and coach. Time spent with her is fun because she is so friendly and patient that the training time just flies by. With her help, I've learned and incorporated into my own work more of the valuable features in our software in a few one-on-one sessions than I've

gleaned in years of attending large seminars where you have so many questions about the material being presented but you're unable to spontaneously ask. With Grace, you just ask! She explains it, you write it down, and you use it the very next time you take a job. It's been a great way to learn; it's cut down my editing time and I've been cleaning up my dictionary. She's very knowledgeable and she understands our world." *M.A.G., CCR-NJ, Sea Girt, NJ*

"Grace is second to none when it comes to her knowledge of all things Case Catalyst, her professional service, availability, and, most importantly, her endless patience." *Denise Bach, RPR (40 yrs)*

"I contacted Grace Molson to help me better understand my Case Catalyst software. Grace's patient personality and easy-to-understand instructions made my training session a wonderful experience! She helped me clean up my dictionary and helped me choose options, I wasn't aware of, that would result in cleaner realtime. I look forward to working with Grace in the future and would highly recommend her services." *Lynn A. Konitsky, RMR, CRR Waters Reporting Services*

"Grace Molson is the best. I spent three short hours training with her and I was ready to edit. Coming from another software, I was very intimidated with Case, but Grace made my transition flawless. When I message her with questions, she is always very willing to help me out. I don't mean just type a reply back to me. She calls me and walks me through it. That's quite special. I appreciate her and appreciate all the time she spent making sure that I understand. Grace is excellent at what she does, and she makes learning exciting. I've already scheduled my second session." *Melissa Clark Greencastle, PA*

"I can say so many things about Grace Molson. She is an exceptional trainer. Grace is patient, accommodating and just has an excellent grasp of Case CATalyst. She helped me achieve my CEU goal for my next renewal cycle that expires at the end of June. Grace, who was also a reporter, has such a better understanding on the software because she uses it. And if she doesn't know the answer, she gets it done. Thank you, Grace, for helping, me understand my software so much better, I really enjoyed getting my CEUs. I learned so much!!" *Sivia P. Wage, CSR CRR*