



CHRISTINE ALES

STENOGRAPH CERTIFIED INDEPENDENT TRAINING AGENT

(810) 494-1550 • casecatvptraining@gmail.com



PRODUCTS THAT CHRISTINE TRAINS:

CATalyst BCS, CATalyst VP, Streamtext, ICap, dial up encoder, Zoom, 1CappApp

TRAINING METHODS AVAILABLE:

In-person

Remote (via Zoom)

SPECIALTIES:

Chris Ales is an Independent Contractor. She holds three certifications; **NCSP, (Global Alliance) RCP-M, RBC-M** and was a practicing court reporter from 1986 to 2004. She currently is a captioner and CART provider. Chris is on the Global Alliance Assessment Committee which introduced the NER evaluation method for certification and quality control.

By coaching and mentoring students and teachers, she helps voicewriters achieve their goals of becoming excellent realtime reporters, CART Providers, or captioners.

WHEN YOU TAKE TRAINING WITH CHRISTINE, YOU CAN EXPECT...

Confidence in my experience and knowledge of CATalyst VP/BCS features. More importantly, I focus solely on your needs and will design training sessions specifically for you. I will make sure that you are prepared to use CATalyst efficiently and effectively in your job. ...Access-Ability and Quality Counts.

"I get excited when I find a product that is so comprehensive and full of features, I have to share it with others! I love technology and I've been instructing new and experienced voice writers for many years. My success is their success."

TESTIMONIALS:

"After passing the California CSR, I found myself in real need of Case CATalyst VP training. With the help of Christine Ales, I have been able to learn Voice Command files, Dragon Setup, Speaker ID, Include Files, Macros, and much more. Christine is extremely knowledgeable and with real life working knowledge able to teach me things I will need as I begin working. Any question I had she was always able to answer and assist with finding the solution. I highly recommend this one-on-one training. The information you'll learn is going to be invaluable as

you become professional.

Thanks again Christine!"

Heather Urzua, CSR

"Thank you, Chris Ales! Today I am celebrating my success!

Recently, I decided to transition to Catalyst VP software in order to increase productivity, improve accuracy, and build upon my skills as a CART provider. In order to accomplish these goals, I had to step out of my comfort zone and embark on a new learning journey -- that can sometimes be intimidating. Stenograph provides an extensive array of training options, and for CATalyst VP training I was paired with training agent, Chris Ales.

After completing the training sessions with Chris, I am confident I have accomplished my goals, and I am ready to continue in my career as a CART provider using the Case CATalyst features that will aid in my success. Chris was a phenomenal training agent! She was confident and patient; her in-depth content knowledge of Case Catalyst and her ability to share that knowledge made the transition to a new software format an extremely positive experience. Chris is an experienced voice writer, and she was able to build on my knowledge and connect the basic skills training agenda outline in a relatable manner that kept me motivated and encouraged. In large part, Chris, it is because of you and your expertise that I am celebrating success. Thank you!"

*Jacqueline Meeks,
CART Provider*